National Jewish Health®
Breathing Science is Life®

Main Health Campus
1400 Jackson St.
Denver, CO 80206

303.388.4461
800.423.8891

njhealth.org

Dear Patient,

You may have recently learned of a recall from Philips Respironics regarding certain Positive Airway Pressure (PAP) devices, also sometimes called Continuous and Non-Continuous Ventilators. We are reaching out to you because your device may be affected*.

The full recall notification, including a list of affected devices, can be found at philips.com/src-update. The FDA has provided additional information related to the recall on its website at https://www.fda.gov/medical-devices/medical-device-safety.

This recall was initiated due to potential health risks associated with the foam used to reduce the noise made by these devices, which can degrade into particles which may be ingested or inhaled by users or produce chemicals. This breakdown may be worsened by ozone cleaners, high heat, and high humidity.

If your device is among those listed as an affected device, please take action to register it at philips.com/src-update or by phone at 877-907-7508 in order to begin the process for repair or replacement. Additionally, we recommend you only use FDA approved processes and chemicals for cleaning your device.

At present, it is not clear how long it will take for Philips to provide detailed information on the process for and timing of repair or replacement of affected devices. We are actively working to obtain more information regarding the risks posed by these devices and the options available to our patients.

Your National Jewish Health team is here to help. If you have questions or concerns regarding your device or medical condition, please contact your National Jewish Health provider team through the patient portal or by phone at 303-398-1355.

Sincerely,

Stephen K. Frankel, MD
Executive Vice-President, Clinical Affairs
National Jewish Health

*

All Devices manufactured before 26 April 2021, All serial numbers	
Continuous Ventilator, Minimum Ventilatory Support, Facility Use	E30 (Emergency Use Authorization)
Continuous Ventilator, Non-life Supporting	DreamStation ASV
	DreamStation ST, AVAPS
	SystemOne ASV4
	C-Series ASV
	C-Series S/T and AVAPS
	OmniLab Advanced+
Noncontinuous Ventilator	SystemOne (Q-Series)
	DreamStation
	DreamStation Go
	Dorma 400
	Dorma 500
	REMstar SE Auto

All Devices manufactured before 26 April 2021, All serial numbers	
Continuous Ventilator	Trilogy 100
	Trilogy 200
	Garbin Plus, Aeris, LifeVent
Continuous Ventilator, Minimum Ventilatory Support, Facility Use	A-Series BiPAP Hybrid A30 (not marketed in US)
	A-Series BiPAP V30 Auto
Continuous Ventilator, Non-life Supporting	A-Series BiPAP A40
	A-Series BiPAP A30