Below are instructions for sending messages to your National Jewish Health care team members in MyChart. Please note that the messaging feature is not active for all care team members. If the care team member you are trying to reach is not listed in MyChart, please call 303.398.1355, option 4 to get a message to them. In an emergency, please call 9-1-1.
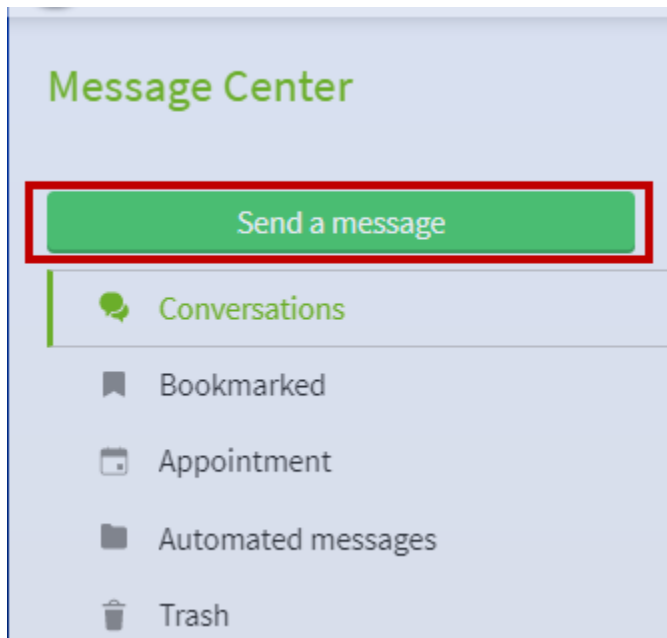
Send a Message

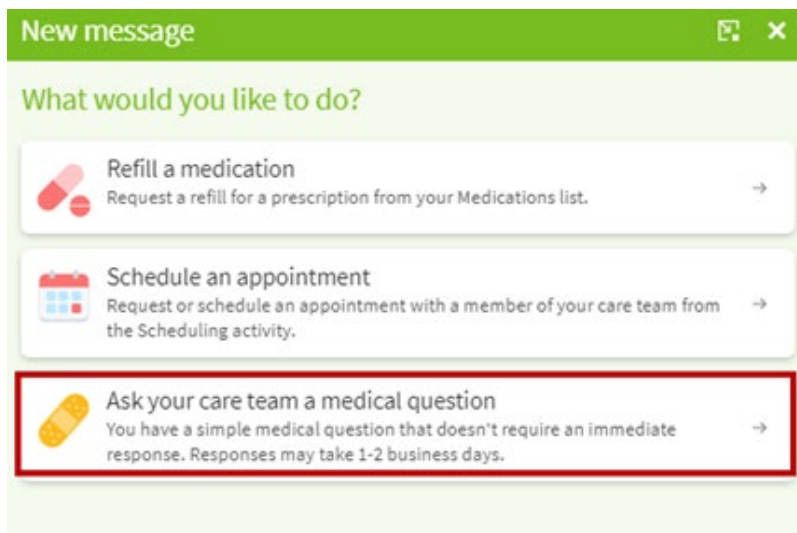Log into MyChart via the website or mobile app.

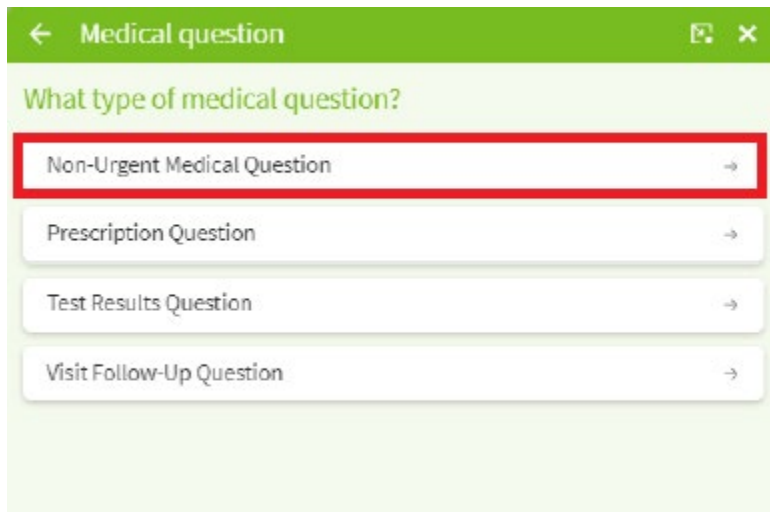Locate the "Messages" option in the menu and select it.
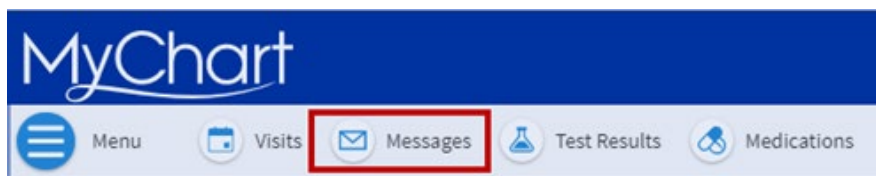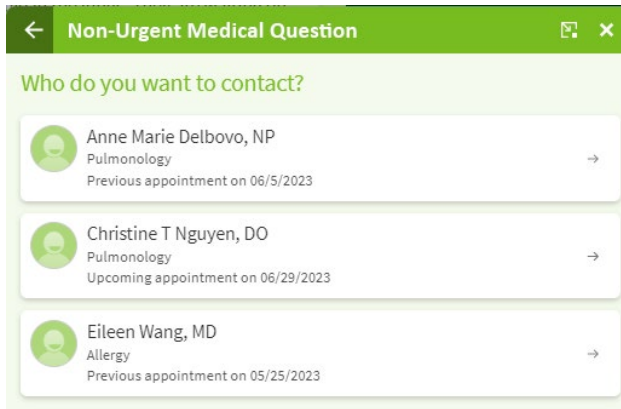

Then click on Send a message.

From here, select the option titled "Ask your care team a medical question".

Next select "Non-Urgent Medical Question" from the list of options.

Select the provider that you would like to message.

Add a subject of your message in the the subject field. In the message section, type a short message. Please note both fields are required. You also can submit up to 9 attachments to your message. Once complete, click the "Send" button.